Himachal Harmony (by Volvo)

Greetings from Leisure Club - Holidays

(B2B and B2C travel agent for outbound travel)

Thank you for your holidays plan requirement. I am replying to your query as per my best knowledge & understanding. In case you still remain unsatisfied with the reply, please feel free to call us Santosh (+91 9422638006) Or Sonia (+91 8806629967) We will be more than glad to assist you. We have a clear focus on providing quests with the experience of a lifetime and planning trips simply for 'leisure'.

Status: Quote: Mon, 29 Oct 2025

KIND ATTN : Dear Guest

FROM : AKSHAY NETARE / LEISURE CLUB HOLIDAYS, NASHIK (+91 9422638006)

Dear Sir,

Thank you for giving us the opportunity to offer you the quote based on your request.

About Us

Since the Leisure Club Holidays has been introduced, it has been handling both outbound as well as domestic tours, whether it is a completely custom-made tour or a readymade. Leisure Club Holidays promotes the tourism culture of innovation and specializes in introducing new concepts in the market. Our team members have travelled to many places, gained unique insights about those places and hence we now recommend their travel to our clients. Being avid travellers themselves, they combine their intuitive knowledge with the clients to provide them with the most suitable tour packages

OVERVIEW OF PACKAGE:

❖ Package Name: Himachal Harmony (by Volvo)

Tour Route: Delhi (Overnight) – Manali (3N) – Shimla (2N) – Delhi

Duration: 5 Nights / 6 Days

Number of Travellers: 2-4 Adults

❖ Travel Dates: 15th July – 14th Dec & 6th Jan – 31st March (Not valid for Diwali, Dussehra, Long weekend & 15 Dec – 5th Jan)

TOUR ITINERARY:

NOTE: Leisure Club Holidays have listed the maximum number of sightseeing that can be covered in a day. However, few places may not be possible to visit due to Covid-19 restrictions by the Govt/ strikes/ heavy snowfall / traffic jams/ limited time /closed roads or monuments/ unforeseen incidents then Leisure Club Holidays is not liable to provide any kind of claim on above mentioned or similar scenarios.

> DAY 1: DELHI – MANALI (530 KMS/ 12-14 HRS) (OVERNIGHT JOURNEY)

Day Services: Volvo Only

We will receive you in New-Delhi at Volvo pick-up point. Your journey into the sparkling land of Himachal Pradesh starts from here. The overnight journey takes you through cities and your morning will be greeted with the fresh air of Manali.

Exotic Manali offers something special for everyone. It gives peace to mediators; inspiration to artists, daring Activities for adventure Seekers and this list just goes on. As soon as you enter into the terrains of Manali, you will feel the cool breeze already taking all your stress away and surprising you from its jaw- dropping landscapes.

> DAY 2: ARRIVAL IN MANALI + LOCAL CITY TOUR (3 - 4 HRS TOUR)

Day Services: Stay, Dinner & Car

Major Attractions: Hadimba Mata Temple, Club House, Tibetan Monastery, Vashisht's Hot Springs.

Upon reaching Manali Stop, our team will greet you and transfer you to the hotel (Check in time will be 12:00 noon and early check-in will be subject to availability and an extra charge applies). Wake up to the beauty of Manali, after Lunch, proceed to a half day city tour of Manali which includes- Hadimba Devi Temple (This temple constructed in 1553 A.D is Dedicated to Himachal's Most Significant Deity Hadimba Mata), Ghatotkach Temple, Vashisht Hot springs (Dedicated to Vashisht Muni & well known for its hot Curable water and Religious), Tibetans Monastery in market. Evening you will be free to explore the Mall Road & IBEX Market, Durga Mata Temple, Van Vihar (Dense Forest with deodar trees, you can enjoy boating there) Gurudwara & Tibetan Monastery in Market by your own Overnight at the stay.

DAY 3: MANALI – SOLANG VALLEY OR ATAL TUNNEL

Day Services: Stay, Breakfast, Dinner & Car

Major Attractions: Solang Valley, Adventure activities.

After breakfast it is time for some adventures!

Wake up to the sweet sound of nature and after breakfast head towards Solang Valley. This valley is famous for its adventure activities and you can try your hand at Paragliding, Zorbing, ATV Rides, Horse-riding, Trail-rides and so much more. Before indulging in these activities make sure to understand all safety protocols and measures. Afterwards return to the hotel for dinner and a comfortable stay.

Option2. (Atal Tunnel)

You can also visit and drive – through the newly built Atal Tunnel, one of the highest Tunnels in the World. This tunnel acts as a gateway to the Lahaul & Spiti Valley. You can make a stop at the North-Portal of the tunnel for an amazing photo-shoot. This option will be at **extra cost.**

Note: Kindly inform us to add these options at the time of booking.

Winter Note: During Snowfall Solang valley sightseeing point will be covered if weather, road condition is clear and possibilities of vehicles to reach there, otherwise sightseeing up to Barrier Point will be provided.

> DAY 4: DAY TRIP TO KULLU – NAGGAR + DEVLOK THEME PARK

Day Services: Stay, Breakfast, Dinner & Car

Major Attractions: Kullu Pashmina Shawl showrooms, White Water River Rafting and Paragliding, Naggar Castle, Roerich Art Gallery.

After breakfast, visit Kullu (40 Kms from Manali) while on the way taking a halt at Kullu Pashmina Shawl showrooms. White water River Rafting will be the highlight of the tour, so do not miss it. Resume your trip to Naggar (20 Kms from Manali). Reach and admire the heritage of Naggar Castle. This castle was once the abode of Kullu Raja and is now a hotspot for National & International Movie shootings. Later we will drive to Roerich Art Gallery while enroute catching the glimpses of Tripura Sundri Temple (one of the 51 Shakti Peethas). This gallery is one of the places where you can find original paintings of famous Russian Painter Nicholas Roerich, Later

returned to Manali while taking a stroll at Trout Fish Farm. In this farm, one can order fresh trout platters while enjoying their time in the midst of birds and flowers. Overnight stay will be at Manali hotel.

Note: Roerich Art Gallery is closed every Monday.

> DAY 5: MANALI – SHIMLA (240 KMS/7-8 HRS)

Day Services: Stay, Breakfast, Dinner & Car

Major Attractions: Enroute Mata Vaishno Devi Temple kullu, Hanogi Mata, Pandoh Dam and Sundernagar Lake.

Today after your breakfast, check out from the hotel and head towards "The Queen of Hills"- Shimla, a deluxe bus / cab on a sharing basis. On the way make a short halt at Mata Vaishno Devi Temple kullu and get the glimpses of the Pandoh Dam, Hanogi Mata and Sundernagar Lake, Upon arrival, check-in to your pre-booked hotel for a healthy meal and a comfortable stay.

> DAY 6: KUFRI + SHIMLA LOCAL + SNOW KINGDOM PARK

Day Services: Stay, Breakfast, Dinner and Car

Major Attractions: Himalayan wildlife zoo, Kufri Fun Park, Scandal Point, Ridge, Gaiety Theatre, Heritage Museum, Lakkar Bazaar, Rani Jhansi Park and Christ Church.

Today explore the Capital City of Himachal Pradesh. After a scrumptious breakfast, head towards Kufri. Kufri is a world famous destination which attracts everyone. Here you can partake in adventure activities such as Horse-riding, Cycling, Yak-riding, Zip-lining, Tobogganing and so much more, or simply enjoy the open meadows, with majestic mountainous peaks and relax. Later head back to the main town of Shimla and cover places like Scandal Point, Ridge, Gaiety Theatre, Heritage Museum, Lakkar Bazaar, Rani Jhansi Park and Christ Church. Later back to the hotel for dinner and overnight stay.

> DAY 7: SHIMLA – DELHI DEPARTURE (DAY JOURNEY)

Day Services: Breakfast & Volvo

After your breakfast, check out from the hotel and head towards the Volvo Stand on the given time for your onward journey to Delhi. This completes your Glory of Shimla and Manali Holiday Package with Leisure Club Holidays with beautiful and everlasting memories. We hope that you make us a part of another journey in the future.

TOUR ENDS BUT SWEET MEMORIES ALWAYS REMAINS SAME

PER COUPLE COST		
PACKAGE COSTING & HOTELS	2 PAX (1 room + Alto)	4 PAX (2 room + Sedan)
ECONOMY DELUXE SHIMLA: Shimla Forest View / Green Park Shimla / Lords Villa MANALI: Niyati Cottage / Peak View / The Visor	INR. 23,500/- PC 5% GST EXTRA	INR. 26,500/- PC 5% GST EXTRA
SUPER DELUXE SHIMLA: Google Inn / Satyam Heights / Wuthering Heights MANALI: Kullu Manali Inn / Himalayan Snow Heights	INR. 25,900/- PC 5% GST EXTRA	INR. 28,800/- PC 5% GST EXTRA

LUXURY SHIMLA: Apple Rose / Jade Wine Resorts / CCN Resorts MANALI: Manali Valley Resorts / Snow Paradise / Indrasan	INR. 30500/- PC 5% GST EXTRA	INR. 32,900/- PC 5% GST EXTRA
LUXURY+ SHIMLA: The Royal Regency / Sukh Sagar regency MANALI: Snow Peak retreat / Rustic Woods / Rio Sole Resorts & Spa	INR. 34,900/- PC 5% GST EXTRA	INR. 37,300/- PC 5% GST EXTRA
PREMIUM SHIMLA: Echor Anant Vilas / Jungle Mountain Retreat / Regenta Resorts Mars Shogi MANALI: White Stone Resorts / Ashapuri Taj Village / Wood Rock / Sandhya Village / Sun Park Boutique and Spa	ON REQUEST	ON REQUEST

NOTE: - Rates are tentative just to help you to promote the packages without any delay, a small fluctuation can be expected which is depend on crowd. So please promote the packages accordingly. Kindly concern with us before confirming the package

INFORMATION:

- ✓ EMI Option is also available to help you out.
- ✓ Rates may change during festivals or peak season (i.e. New Year, Holi, Diwali, Long Weekends etc.).
- ✓ Christmas & New Year Gala Dinner charges will be according to Hotel Policies.
- ✓ Similar hotels will be given in case selected hotels are sold out/ under maintenance/ have service issues.
- ✓ Free stay facilities for Children below 5 years in a parent's room without extra bed and meals.
- ✓ Milk/Meal Charges for infants or children below 5 years are directly payable at the hotel.
- ✓ Check in time will be 12:00 noon and early check-in will be subject to availability and an extra charge applies.
- ✓ Children between 5-12 Years & Adults (Above 12 yrs.) will cost extra according to the company's policies.
- ✓ Adventure activities will be on your own expenses and subject to weather conditions as per Govt Policies.
- ✓ Freebies and Discounts offered by Leisure Club Holidays are for a limited time only. After that regular rates / inclusions will be applicable. Thus, guests are advised to book their package before the cut off dates.
- ✓ "As per the current situation of Covid19, kindly follow proper protocols regarding your safety and the safety of others while holidaying with us. Your cooperation is highly appreciated."

SPECIAL INCLUSIONS:

- Roundtrip 2/4 Ac Volvo Tickets (Delhi)
- ➤ Pick up & drop services from Bus Stop to Hotel & return.
- > Stay for **5** Nights on double occupancy (**2** Adults Sharing **1** Room base categories).
- ➤ MAP Meal Plan **5** Breakfasts and **5** Dinners (Same as number of nights).
- Individual **Alto / Eon** Cab for 2 Pax / **Sedan** for 4 Pax according to the itinerary sightseeing mentioned below:
 - Manali Local City Tour
 - Solang Valley Sightseeing
 - Naggar Sightseeing
 - Shimla Local City Tour
 - Kufri Sightseeing

- > NGT Terms will apply for all vehicles at Himachal.
- > Deluxe Bus / Cab on sharing from Manali to Shimla.
- Transfer taxes, parking, fuel & driver charges.

TOUR EXCLUSIONS:

- > 5% GST Extra.
- > Flights, Trains, Ferries etc.
- Monument Entrance Fees & Camera Fees.
- Personal Expenses Laundry, Shopping, Telephone bills, tips etc.
- Adventure Activities Safari, Rides, Surfing, Paragliding etc.
- Any Extra services Permits, Volvo Luggage Charges, Heater, Meals etc
- Anything else not listed in above details
- > 5% GST (Goods & Services Tax).

For Honeymoon couples special honeymoon kits will be provided with extra charges.

Honeymoon Special Inclusions:

Candle light dinner, Flower bed decoration, Honeymoon cake, Badam milk, Fruit apple wine (Non Alcoholic) and Fruit Basket once during the stay.

Terms and Conditions:

Note: Airfare always flexible and subject to availability, it will be change at the time of booking.

INFORMATION:

- Rates may change during festivals or peak season (i.e. New Year, Holi, Diwali, Long Weekends etc.).
- Christmas & New Year Gala Dinner charges will be according to Hotel Policies.
- Similar hotels will be given in case selected hotels are sold out/ under maintenance/ have service issues.
- Free stay facilities for Children below 2 years in a parent's room without extra bed and meals.
- Milk/Meal Charges for infants or children below 2 years are directly payable at a hotel.
- Check in time will be 14:00 noon and early check-in will be subject to availability and an extra charge applies.
- ❖ Children between 3-12 Years & Adults (Above 12 yrs.) will cost extra according to company's policies.
- * Adventure activities will be on your own expenses and subject to weather conditions as per Govt Policies.

"As per the current situation of Covid19, kindly follow proper protocols regarding your safety and the safety of others while holidaying with us. Your cooperation is highly appreciated."

COSTING NOTES:

- Any changes, upgrades and add-ons may attract additional cost.
- Hotel have the right to recover a fair amount if child/children age is informed wrong to the company.
- Prices for early check in, late check out, rooms for fresh up or any upgrade in room category will cost extra according to hotel policies.

- Hotels may apply extra cost for using games room, disco, spa, gym or any other amenities. also, amount paid for the room doesn't include room heater charges, mini bar, telephone bills etc. the amount for these services will be directly paid at hotel.
- ❖ Vehicle will be used according to the above itinerary. for extra timings or off route destination extra cost will be levied.
- No refunds will be given in case of missed or unused services meals, sightseeing, transfers, entry ticket, permits or any other service.
- Guests will solely be responsible to bear the penalty charges for inconveniences caused by them during the tour. this includes any damage done to hotel property or vehicle, carrying out prohibited activities, conflicts with other people or any similar disruptions.
- Extra cost may be charged due to natural calamities/political disturbances/ new orders passed by government/risks to lives or any other situations over which company has no control.
- Freebies and discounts offered by Leisure club holidays are for limited time only. after that regular rates / inclusions will be applicable. thus, guests are advised to book their package before the cut off dates.

Tour Package Policies & Service Notes (For Guests)

Travelling to places is an investment of lifetime memories and Leisure Club Holidays truly understands that. Thus, to maintain transparency and get the best experiences, we strongly advise all our guests to read the below terms and conditions carefully. Enjoy our informative reading!

General Policies

- All our packages are customizable except Fixed Departures.
- Guests are requested to have every discussion in written as verbal communications will not be entertained. The packages offered by Leisure Club Holidays can be customized according to the guest's wish.
- ❖ Guests can avail only those services as mentioned in the booking voucher.
- * Check-in & Check-out time will be according to Hotel Policy. Early check-in and late check-out will be subject to availability.
- In every package, base category rooms will be reserved in hotels unless specified by executives.
- Meal timings must be followed as per instructed time by the hoteliers. Packages booked with meal plans will have a Fixed Menu (Buffet or in case in Room Service).
- Transfers must be followed as per instructed time by the transporters.

Leisure Club Holidays Tour Package Policy

- Flights, trains, stay arrangements, sightseeing, adventure activities or similar services will be subject to ideal weather conditions or season period.
- Any complimentary services (if not provided) cannot be claimed in form of cash or alternative services.
- For No Shows or any un-availed service, Leisure Club Holidays shall not be responsible. This includes missed flights, meals, transfers or any other booked services. For alternative arrangements extra cost will be levied.
- Due to geographical differences, few places may not have as lavish facilities as developed tourist destinations. In such places, Hotels are categorized on the basis of location, services and costing and not as 3 Star, 4 Star and so on. Vehicle types are limited and may not be of latest models. General infrastructure such as hospitals, petrol pumps, ATMs etc. may also be missing. Guests are requested to be well-prepared for such destinations in advance.
- Leisure Club Holidays shall not be responsible for any delays or cancellations due to Heavy Traffic Jams, blocked roads, technical faults, strikes, natural disasters or any unforeseen event. Such situations may also demand extra services with extra cost.
- Please notify about your complaints or claims within 7 days of 'See Off' dates as beyond this period issues may not be promptly resolved.

Documents Note

Screenshots of identity proof and payment receipt are required in order for the confirmation letter to be released.

- Guests are advised to read the confirmation voucher carefully and approve it within 24 hours of issuance. Any errors/changes shall not be entertained afterwards.
- * Kindly carry Confirmation Voucher, ID Proof, Volvo Tickets, Flight Tickets, Permits, Visa, Passport etc. depending upon the package type, destination and inclusions. These documents are mandatory during check-in/check- out procedures.
- Few adventure activities may require you to sign an 'Indemnity Bond'. In such scenarios, Leisure Club Holidays will not hold any liabilities.

Payment Policy

- For packages 50% advance payment of the total package cost must be deposited as an advance in our company's account to confirm the package. Remaining 50% on prior to 30 days of arrival date.
- According to hotel policy, especially in 4* and 5*, International Packages, Andaman & Nicobar Islands, Train & Flights 100% Advance payment is required for booking confirmation.

Cancellation Policy

- All the cancellations must be communicated in written. Token amount is non-refundable in any cases.
- ❖ 25% of the total amount + 05% gst will lose once we cancel any booking before 30 days to arrival.
- ❖ 100% Cancellation charges will be levied for bookings cancelled within 30 to 01 days of travel date or No-show scenarios.
- No refunds will be given in case of missed or unused services. This includes Flights, Trains, Hotel stays, meals, sightseeing, transfers, entry tickets, permits or any other Leisure Club Holidays services.
- Leisure Club Holidays have the right to cancel your Invoice due to insufficient Advance Amount i.e. 50% of the total Tour Package Cost.
- In case clients are suspected to indulge in any kind of illegal activity or violent behavior, Leisure Club Holidays will immediately stop the services while holding all the refunds.

Cancellation due to force Majeure Situations

- Under force Majuere Situation, Leisure Club Holidays reserves the right to Cancel, partly cancel and/or reschedule the tour considering safety and betterment of the Guests. Leisure Club Holidays will issue non-encashable Credit Note after deducting actual charges towards rescheduling and others such as Air, VISA, hotels etc.
- Leisure Club Holidays will request suppliers for assisting in postponement of tour & guest can join the next possible date of same tour product. Guests are required to pay additional Cost, if applicable.
- In case of force majuere event, Leisure Club Holidays cancel the tour and if payments already been made to their respective suppliers then Leisure Club Holidays reserves right to refund as & when they receives the same from the respective airlines/land suppliers in their bank account subject to actual cancellation.

Rescheduling of tour due to Uncontrollable factors:

- Leisure Club Holidays reserves the right to reschedule the tour and/or change the itinerary due to uncontrollable factors such as change in airline schedules, suspension or discontinuation of services by suppliers, major event at the visiting destinations affecting route of transport etc. No refund is applicable in uncontrollable situations and guest have to abide by the new schedule / Itinerary
- Guest is required to pay additional cost due to delay in flight or cancellation of flight or missed the flight, missing the connecting flight during travel as the case may be. Guests are free to book their own tickets & refund will be processed as per contract between Leisure Club Holidays and Airline. Once Air tickets are released as per request of guest, Leisure Club Holidays will not be responsible for new booking & guests will require to join group at their own cost & consequences.

• Fine, penalties or any such payments arising due to not meeting with the requirements of any airport or government authorities including Passport or Visa documents, court orders are responsibilities of guests and to be paid by the guest.

Refund:

Refund policies vary, but common terms include non-refundable fees, cancellation fees that increase closer to the departure date, and specific rules for different service types like flights, hotels, or special packages. Policies often state that cancellations must be in writing, and some services may be entirely non-refundable under certain conditions. Refunds for approved cancellations are typically processed after applicable charges are deducted and can take several business days to a few weeks. Some services, like convenience fees charged at booking or special, non-refundable tour packages during peak event periods, may not be refunded at all.

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Prepone / Postpone Policy

- ❖ All amendments must be communicated in written.
- To prepone/postpone the tour, please reach us 30 days prior to the journey date. Postponing & preponing your tour will attract 25% of the total tour package cost as per the non-refundable bookings.
- No changes in plan are accepted within 30 days of travel date except in cases of force majeure or political disturbances.
- ❖ In all prepone or postpone scenarios, services and costing will be subject to availability and season/ off-season time.
- The validity of 'Postponed Packages' is 1 Year from the date of booking.
- The Invoice Number allotted to you is limited transferable i.e. some services you can pass your booking to any of your friends/relatives (subject to meeting terms and conditions).
- Few service providers may apply postpone/ prepone charges even after meeting the above requirement. In such cases postpone/prepone charges will be deducted from the advance amount deposited.
- In the case of premium hotels like 4-star and 5-star, the postpone/prepone policy will completely depend on the respective hotels.

Jurisdiction

Jurisdiction of the courts and tribunals at Nashik (District Nashik of Maharashtra in India) & Goa State (India) shall have exclusive right to settle any dispute which may arise out of or in connection with the tour packages taken from Leisure Club Holidays

THANK YOU FOR CONSULTING LEISURE CLUB HOLIDAYS FOR YOUR TRIP. I HOPE THE ABOVE DETAIL IS IN ORDER AND LOOKING FORWARD TO HEARING FROM YOU!

We trust you will find the above in order and look forward to your doing & reply. In case of any further assistance required, please feel free to be in touch with us.

IMPORTANT: The Quotation quoted is valid for 3 days from the date of quote, if the travel of the Guest is below then three of from the quoted date the valid quote only for quoted date and Leisure club Holidays reserves the right to change the prices depends on the availability of prices and inventory

Kindly note that names of hotels mentioned above only indicate that our rates have been based on usage of these hotels and it is not to be construed that accommodation is confirmed at these hotels until and unless we convey such confirmation to you. In the event of any of the above mentioned hotels not

becoming available we shall book alternate accommodation at a similar or next best available hotel and shall pass on the difference of rates (supplement/reduction whatever applicable)

Hope the above is in order. For further clarification, feel free to contact us.

Thanks, and Regards, Leisure Club Holidays Sonia Fernandes+91 8806 62 9967 Santosh Shirsath +91 9422 63 8006



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